

LinkWater Procurement Support and Process Review

LinkWater (now Seqwater), the Queensland Government Statutory Authority responsible for water infrastructure throughout south-east Queensland, engaged Charles Kendall Australia (CKA) to assist with tendering, contract execution, and the development and implementation of a strategic Procure to Pay (P2P) process.

CKA delivered a number of critical procurement activities, achieving over \$1.6 million in savings for a number of LinkWater's business units over the 2012-13 financial year.

The Challenge

- Provide support in executing several urgent tenders and contracts.
- Develop and implement a strategic P2P process.
- Work in conjunction with the LinkWater procurement team to deliver goods and services contracts and panel arrangements.
- Adhere to and ensure performance within Queensland Government State Procurement Policies and critical timeframes.

Our Approach

- Assist with contract delivery for capital works, operational services, IT infrastructure, panel arrangements and engineering.
- Review, identify and implement potential improvements in existing P2P processes to increase efficiency and policy compliance.
- Engage stakeholders to establish key areas for improvement, particularly in risk mitigation.
- Continually review and manage change in procurement improvement activities.

Outcome

- Successfully delivered over \$1.6 million in savings in 2012-13 budget across LinkWater's Capital Projects, Operational Services and Corporate business units.
- Implemented a best-practice P2P process, driving ongoing long-term value and efficiency in procurement functions across multiple business areas.
- Supported internal procurement staff through execution of implemented changes and improvements.

