Members of the Charles Kendall team across Far East offices have recently undertaken a large project in the autonomous region of Macau. We have been a leading player in the construction of the City of Dreams phase 3, an iconic hotel building designed by renowned architect, Zaha Hadid.

Charles Kendall have been involved in the project since early 2015, shipping over 27,000 tonnes worth of materials direct to the customer’s site in a limited space of time.

**The Challenge**

With such a mass of materials, it was essential the team carried out each consignment quickly and efficiently. Due to a small construction site entrance and traffic congestion, unloading and constructing on site had to be done in a limited working space. Another challenging factor was the high rental cost of storage in Macau. Furthermore, due to a lot of oversized cargo, daily deliveries were often required on short notice.

**Our Approach**

The main piece of equipment on-site was a tower crane, used for lifting which facilitated the unloading and loading of goods. For convenience and speed, a specially designed shipping container was designated to the project to ease the process. Charles Kendall ensured the container was approved by customs at Zhuhai/Macau border for bonded deliveries.

Import licenses were arranged for different materials if necessary and any oversize inbound or outbound deliveries from the marshalling area were monitored by police escorts on arrangement.

**The Outcome**

The customer took our advice to utilise our 20,890m² marshalling area in Zhuhai as a storage hub to avoid high storage costs in Macau and then transfer all the materials when necessary. This included a covered storage room and guard room for security. The scope of service included a full management and consultancy service and high security control at the marshalling area around the clock.

Additionally, we provided both a domestic trucking and crane rental service in Macau and also from the supplier’s factories to the marshalling area.

We continued to work closely with all stakeholders until the expected end of the project. The City of Dreams is set to open to the public in early 2018.