

fba.charleskendall.com

Your Trusted FBA Partner

Charles Kendall FBA Service



A human name on a **global scale.**



Welcome

Your trusted FBA partner.



Charles Kendall is a name you can trust. Having been involved with the FBA programme from an early stage, we recognise the importance of following the guidelines set out by Amazon and getting it right first time.

You can rest assured that we will guide you through the ever changing complexities of importing into the UK and Europe. And that our service will be of the highest order. Our primary focus will always be customer satisfaction and building long lasting relationships.

By partnering with Charles Kendall Freight, we promise to help you every step of the way to further grow your FBA business.

Our Experience

With over 12 years e-commerce and FBA experience you can be certain of a first class service from Charles Kendall.

- ✓ Dedicated FBA team with Chinese language skills and WeChat support.
- ✓ Over 18,000 pallets delivered to UK and EU Amazon FCs in 2018.
- ✓ Working relationship with Amazon since 2007.
- ✓ Datafreight Online services for online documentation support.
- ✓ An appointed customs clearance agent for Amazon EU.
- ✓ Amazon SPN registered forwarder and Customs broker.
- ✓ Compliance experts - avoid delays and customs issues.
- ✓ Own warehouses to safely handle inbound shipments and removal/returns.

Services

**From tax and customs to full freight forwarding services.
Taking care of FBA is what we do.**

Freight Forwarding



As a regulated freight agent and licenced NVOCC with decades of experience we can also support you with our range of reliable and regular air freight, LCL shipment or FCL services worldwide. We also have rail and courier services. We can track your shipment on it's journey and provide you with customised status updates.

Docs Customs Duty & Taxes



We will check your commercial documentation for valuation and classification accuracy to ensure complete customs compliance. We can pay the customs Duty and Taxes due to avoid any delays in customs clearance while you are transferring the funds. We will ensure your VAT/EORI number (or equivalent) is used to enable you to claim all the Tax back.

Added Logistics Services



We can offer a range of value-added warehousing services – container unpacking, sorting, storage, order splits, labelling, palletisation. Through either our own fleet or using Amazon approved hauliers we deal direct with nearly every FC on a daily basis. This means we have access to blocked bookings slots into the all the fulfilment centres and offer a seamless final mile service.

Reverse Logistics



Did you know Amazon will only arrange delivery of excess or damaged stock to an address within the same country as the FC you shipped your goods into? No problem, all you need to do is contact Charles Kendall for routing instructions and then advise Amazon where to deliver your stock. We will take care of the rest.

Import Tax Registration



We can handle the whole registration process, providing you with an in-country address and professional advice from our dedicated team of tax consultants. See our online guides to understand the registration process and costs.

How does it work?

Rest assured we are here to help you every step of the way.



1 Obtain your Shipping costs

Our intelligent quote tools can provide instant DDP pricing. We offer simple, effective and competitive rates.



2 Book your Shipment

The next step is to book your shipment with our dedicated FBA team.



4 Cargo Arrival

We will monitor the shipment whilst in transit and retrieve your cargo from the airport/port as soon as goods become available. If required we can transfer goods to our Customs approved warehouses to avoid unnecessary port storage fees.



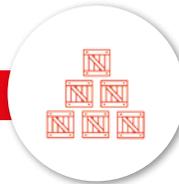
3 Pick-up & Dispatch

We can arrange collection from your premises and arrange shipping by your preferred mode of transport. Full support provided regarding all documentation and cargo specification for the FBA program.



5 Customs Clearance

Charles Kendall arranges Customs clearance electronically and in most instances can pre-enter with Customs to speed up the process. We can also offer you use of our Customs deferment account to handle payment of duty & VAT.



6 Cargo Preparation

Once cargo has been released by customs, if needed Charles Kendall will check your goods against the Amazon FBA requirements. We can offer cargo labelling, pallet supply and pallet build & wrap to ensure no refusal upon delivery to the Amazon FC.



8 Goods Delivered

Upon completion of delivery we will provide you with POD confirmation.



7 Arranging Delivery

Amazon FC's have a pre-booking delivery system and as we already have blocked booking slots with many of the FC's we will take care of this vital requirement for you.





Warehousing

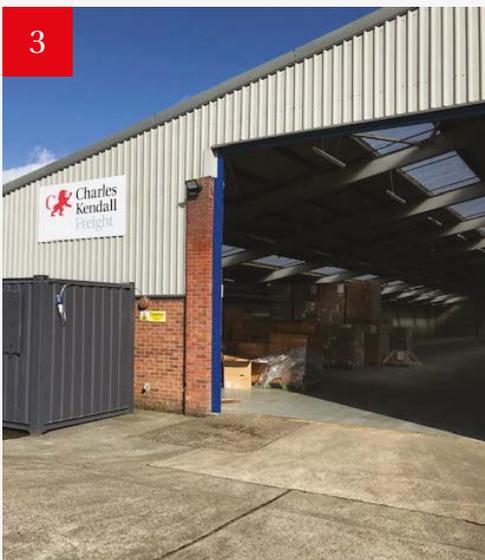
We are your gateway into Amazon Fulfillment Centres (FCs) across the UK and Europe.

We have four key warehousing facilities serving our ocean FBA business. They are based in Southampton, Manchester, Felixstowe and Hamburg. Each of our facilities offer a full range of FBA services from labelling and palletisation to fulfillment, pick & pack and returns.

Every day our dedicated FBA team members are communicating with Amazon FCs across UK and Europe ensuring that your shipments have a smooth route to market.

In addition, our airfreight hubs at London Heathrow and Frankfurt can service any urgent airfreight you may have.

- 1 Southampton warehouse
- 2 Hamburg warehouse
- 3 Felixstowe warehouse
- 4 Manchester warehouse



Get in touch

Find out more by visiting our website
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or email us directly at
fbasales@charleskendall.com



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