# CHARLES KENDALL FREIGHT

Expert Supply Chain Solutions - A human name on a global scale



the business Charles Kendall Centre



### Introduction



Founded in 1945, Charles Kendall has grown into a global, end-to-end supply chain management group. Our people have decades of specialist experience, which they dedicate to delivering precise and tailored solutions.

- Our services cover the whole supply chain
- We've remained an independent, private, family-owned business
- We have locations in the UK, Europe, Far East, Middle East and USA



### Our Team At Sino





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# **Global Freight Locations** Charles Kendall

# Go to:

<u>General</u>



or







# General Freight

Full supply chain management services from a name you can trust.



### What we do

- Air, Ocean, Road & Rail services
- Specialist FBA department
- Customs clearance and compliance services
- Specialist time critical department
- 3PL fulfillment services
- Product logistics
- Project management
- Event logistics (exhibitions)
- Export packing
- Procurement and consultancy services





# Air Freight Specialists

We offer expert Airfreight services from UK, EU, China / Far East, UAE & USA

Our Specialist services include; high value, time critical, event logistics and FBA.

- X-Ray and screening services
- ETD fully owned
- Customs approved ETSF (External Temporary Storage Facility)
- Onsite Packing Department
- 24/7 manned warehouse & support
- AOG 24 hours a day, 7 days a week
- Dangerous goods



# Air Freight, UK

### **Heathrow**

- 25,000 sq. ft warehouse
- X-RAY machine fully owned at Heathrow
- ETD machine to handle secondary screening in-house
- ETSF Temporary Storage / Customs approved warehouse
- Caged mezzanine for high value products
- Prime location for LHR Airfreight service
- High level of security
- Heavy lift equipment gantry crane & 16 tonne forklift
- Onsite export packing / casemaking

### Manchester

- 20,000 sq. ft warehouse
- Prime location for MAN airfreight service
- Consolidation warehouse for import / export services

### Birmingham

- Access to customs approved warehouse (bonded)
- 24/7 operations

### **Bournemouth**

- Military cargo
- Airside location
- ETSF and 6000 sq. ft warehouse





# Ocean Freight Services UK to NY

Charles Kendall Freight operate a premium LCL service from the UK to the USA every Saturday.

### Weekly schedule

**Thursday:** Cut off for cargo collection and receipt at export receiving depots. Final AMS and ISF submissions are then made. Late receipt of cargo at Manchester depot available upon prior arrangement.

Friday: Containers loaded and sealed and manifest is sent to our New York office.

**Monday / Tuesday:** Vessel departs UK. Pre-alerts are sent to consignees advising them of arrivals.

**Wednesday:** Documents are received in New Jersey and dispensed to brokers and forwarders for processing.

The following Tuesday: Scheduled arrival.



### Asia Pacific

### **Cross Border**

- Run LCL and FCL services, collecting from the majority of cities in China
- Service coverage: Vietnam, Thailand, Laos and Cambodia
- Weekly running service
- 1 day transit from South China to Hanoi
- Fast and safe

### **Rail Service**

LCL and FCL dual carriage between China 
 ← Central Asia 
 ← Europe



# Our Warehousing

### Europe

- In UK we have CFS at FXT / SOU / LHR / MAN / BOH
- ETSF onsite at LHR

### Middle East

- ISO 22000 and HACCP certified food storage, safety and management
- Temperature control and tobacco / alcohol license facility
- Complete 3PL warehouse and distribution

### **Far East**

- High security bonded and non-bonded warehouses
- Dedicated team at both Shanghai WGQ BLZ and FTZ
- Complete quality control with full RHD receive, handle and distribute



### New York, USA Charles Kendall Inc.

# Head of our stateside operations and located close to JFK International Airport.

- Remote location filing (RLF) available at all gateways
- C-TPAT approved broker and forwarder
- Expertise in customs classification
- JFK warehouse for air consolidations in & out bound
- New Jersey CFS for import and export ocean consolidation services under our own NVOCC

Services to and from this site cover air imports and exports, ocean exports, packing, storage and consulting services including customs brokerage and compliance.





### Hamburg, Germany Charles Kendall GmbH

### Head of our mainland European operations.

- Reach to our other registered EU companies in Netherlands, France, Italy and Spain
- Customs brokerage
- Approved consignee / consignor status
- Section 5 handling and storage
- Working on behalf of current AdSP

Services to and from this site cover air and ocean imports and exports, packing, storage and consulting services including customs brokerage and compliance.





### Dubai, UAE Charles Kendall LLC

### **Head of our Middle East operations.**

- Reach to our other branches in Dubai, Oman and Bahrain
- Located in JAFZA
- Experience in region since 1946

Services to and from this site cover air and ocean imports and exports, co-packing /relabelling, storage and consulting services including customs brokerage and compliance.





# Product Logistics in UK & Middle East



# Contract Packing activities for FMCG goods:

- Product Logistics for re-labeling/repackaging.
- Multi-Lingual pack design, shrink wrap & labelling.
- Freight for onward delivery to final destination,
- Pre-market compliance & additional procurement expertise.
- General Trading License held in UAE for registered Importer & Exporter.

### Alpha Park Facility, UK

- √ 50,000 sqft / 1000 Racking spaces
- Specialist reworking area including clean room environment
- √ 6 Loading doors, 3 with electric operated

### Jebel Ali Facility, UAE

- √ 108,000 sqft / 10,000 sqm of storage + warehousing and distribution Services
- ✓ Environmentally controlled below 24°C/75°F
- ✓ Supply chain licenses including liquor and tobacco



# FBA (Fulfilment by Amazon)

Trusted services from a registered Amazon SPN provider.



# Fulfilment by Amazon

Approved vendors on Amazon Service Provider Network (SPN)

 AEO status & fixed Amazon slots meaning fast clearance and delivery

Handle returns and disposals at our own warehouse facilities

Provided brokerage services to Amazon EU for last 10 years

Our FBA team in UK/Europe includes Chinese speaking staff

Specialists in oversized cargo



### FBA Facilities

### Felixstowe Warehouse (21,000 sq. ft)

- Labelling area / specialist FBA checking
- Chinese speaking staff
- Customs approved bonded warehouse

### Southampton Warehouse (51,500 sq. ft)

- Dedicated FBA area for de-van and rework
- Racking 1000 pallet positions
- Fulfillment services including pick and pack

### Manchester (20,000 sq. ft)

- Home of FBA vendor services in UK
- Export consolidation centre for our NVOCC
- Dedicated return handling team





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"800+ FBA containers devanned in our warehouse, delivering 30,000+ pallets to Amazon Fulfilment Centres across UK & Europe, YTD"

**Charles Kendall** 

August 2019



### Felixstowe Warehouse

- 21,000 sq. ft warehouse located near the port of Felixstowe
- FBA reworking area to consolidate and palletise
- Labeling area / specialist FBA checking
- FBA oversize handling
- Dedicated FBA team
- Chinese speaking staff
- High level of security
- Customs approved warehouse (ETSF)





# Southampton Warehouse

- 51,500 sq. ft warehouse located near the port of Southampton
- Dedicated FBA area for devan and reworking
- 6 Loading doors, 3 with electronic operated door levelers
- Racking 1000 pallet positions
- Clean room / high security mezzanine for high value goods
- Export packing facilities on site with heavy lift equipment





### London Heathrow Warehouse

- 25,000 sq. ft warehouse
- Caged Mezzanine for high value products
- Located near LHR-FBA Airfreight service
- Loading door with ramp for easy unload
- High level of security
- Customs approved warehouse (ETSF)
- Export Packing facilities on same site with heavy lift equipment –
   gantry crane & 16 tonne forklift



LULY

### Manchester Warehouse

- 20,000 sq. ft warehouse
- Home of our FBA vendor return services in UK
- Export consolidation centre for our NVOCC, Seabox Ltd
- Located close to the port of Liverpool and adjacent to Manchester container railhead in Trafford Park
- Racking 800 pallet positions
- 2 Loading doors, with Ramp for easy unloading of containers
- Secure site customs approved warehouse (ETSF)





# Hamburg Warehouse

- 55,000 sq ft of shared access warehouse
- Dedicated FBA reworking area to consolidate and palletize
- 8 dock levelers for container devanning
- Pick & Pack, Labelling
- High level of onsite security
- Onward delivery services across mainland Europe







- Charles Kendall
- August 2019

# Far East Project Services

- Expertise in construction sector
- Hassle free oversize cargo deliveries
- Full customs compliance
- Multimodal supply chain solutions
- Complex shipping and road transport
- 10 years + excellent cooperating relationships with MNC main contractors in the market
- Dedicated teams in our Shanghai, Hong Kong, Suzhou, Guangzhou and Tianjin offices
- 98-100% KPI in projects handled



# Export Packing services

- Bespoke casemaking / crates
- Complete warehousing & consolidation
- Hazardous
- Vacuum packing / moisture protection
- Fine Art & Antiques
- Project Management & Consultancy
- Insurance
- ISPM 15 Timber



# **Event Logistics**

- Accredited Import & Export Services at all event venues
- In-house Equipment & Personnel
- Stand assemble & dissemble
- Available 24/7
- On-site representation and handling
- Worldwide partner network focused on Event Logistics
- Car movements: including fully-owned CFS, actual-weight crating, intransit tracking, collection & delivery services



# China & European Car Specialist

- Exclusive airfreight solution, crated vehicle charged by actual weight
- Professional vehicle CFS handling and storage solution
- Expert vehicle trucking covering most parts in China
- Global insurance
- Temporary import and export
- Ocean freight container stuffing
- Exhibition vehicles
- Special handling for red security car



### **Additional Services**



### **Export Packing**

- Casemaking
- Complete warehousing and consolidation
- Hazardous cargo
- Vacuum packing / moisture protection
- ISPM 15 timber
- Project management and consultancy
- Oversized cargo
- High value cargo
- Overhead crane and 16 ton forklift

### **Event Logistics**

- Door to stand delivery
- Accredited import and export services at all UK event venues
- Support of exhibitors and organisers at all international event venues
- Own equipment and personnel
- 24/7 out of hours contact
- Worldwide partner network



# Thank you for your time.

Keno Cheung & Michael Nicholls



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