

Redland City Council Procurement Capability Review

Redland City Council (RCC), a local government authority in Southeast Queensland, engaged Charles Kendall to assist them in moving from prescribed, spend-based procurement activities to a strategic model.

We undertook a review of RCC's procurement functions and designed strategies to improve efficiency, capability and alignment with corporate objectives.

The Challenge

- Determine RCC's procurement capability and maturity level;
- Design strategies to move towards a strategic procurement model;
- Identify opportunities to reduce costs and increase efficiency;
- Mitigate supply risks within RCC's procurement and contract management function.

Our Approach

- Spend analysis to identify RCC's management of expenditure and highlight cost-saving opportunities;
- Capability analysis to determine procurement structure, people and processes;
- Governance analysis to establish the appropriateness of existing structure and controls.

Outcomes

- Identified costs savings of approximately AUD\$1M through better aggregation of spend and increasing the level of spend under management;
- Developed a sustainable procurement model including corporate social responsibility (e.g. quadruple bottom line, social procurement, etc.);

Delivered an improvement plan detailing costs/benefits, associated actions and timeframes for recommendations including procurement structure, strategy, policies and procedures, roles and responsibilities, leadership and performance management, and systems and monitoring.

