

LinkWater Procurement Support and Process Review

LinkWater (now Seqwater), the Queensland Government Statutory Authority responsible for water infrastructure throughout Southeast Queensland, engaged Charles Kendall to assist with tendering, contract execution, and the development and implementation of a strategic Procure to Pay (P2P) process.

Charles Kendall delivered a number of critical procurement activities, achieving over \$1.6 million in savings for a number of LinkWater's business units over the 2012-13 financial year.

The Challenge

- Provide support in executing several urgent tenders and contracts;
- Develop and implement a strategic P2P process;
- Work in conjunction with the LinkWater procurement team to deliver goods and services contracts and panel arrangements;
- Adhere to and ensure performance within Queensland Government State Procurement Policies and critical timeframes.

Our Approach

- Assist with contract delivery for capital works, operational services, IT infrastructure, panel arrangements and engineering;
- Review, identify and implement potential improvements in existing P2P processes to increase efficiency and policy compliance;
- Engage stakeholders to establish key areas for improvement, particularly in risk mitigation;
- Continually review and manage change in procurement improvement activities.

Outcome

- Successfully delivered over \$1.6 million in savings in 2012-13 budget across LinkWater's Capital Projects, Operational Services and Corporate business units;
- Implemented a best-practice P2P process, driving ongoing long-term value and efficiency in procurement functions across multiple business areas;
- Supported internal procurement staff through execution of implemented changes and improvements.

