

University of New England Infrastructure Modernisation Project

The University of New England (UNE) engaged Charles Kendall Australia to assist it in specialist Information Technology (IT) procurement as part of its infrastructure modernisation initiative.

Working autonomously alongside UNE's procurement team, Charles Kendall Australia successfully delivered best-practice procurement solutions, enabling the university to overcome the challenges faced by the introduction of a student demand-driven funding system.

The challenge

- Deliver six procurement packages within tight timeframes, while adhering to public tendering guidelines and addressing current and future technology needs.
- Upgrade UNE's core networking infrastructure to include next-gen firewall, Internet Protocol Telephony, wireless LAN, HD video conferencing and contact centres.
- Work autonomously alongside UNE's procurement department to ensure best-in-class deliverables while meeting quality, time and cost parameters.

Our approach

- Identify project stakeholders' aims and objectives by engaging and maintaining a tight relationship;
- Delivery project in line with UNE expectations and timeframes via autonomously establishing procurement

strategies and procedures.

- Ensure UNE's vision was achieved and project activities were delivered with maximum operational and financial value.
- Maintain probity and ensure all procurement activities were aligned with NSW Government best practices.
- Upgrade UNE's core networking infrastructure to include next-gen firewall, Internet Protocol Telephony, wireless LAN, HD video conferencing and contact centres.
- Work autonomously alongside UNE's procurement department to ensure best-in-class deliverables while meeting quality, time and cost parameters.

Outcome

- Successfully and efficiently delivered best-practice solutions to manage the project's procurement requirements.
- Undertook tender evaluation, negotiation and contract formation for all six technology packages;
- Delivered each package in accordance with stakeholder expectations and timing, quality and budgetary constraints.
- Maintained a completely transparent and auditable procurement process with the highest level of probity, in accordance with NSW Government best practices.

Industry

Education

Service

Procurement

Region

Asia Pacific

